



Program Assessment Plan Matrix

Program Unit or Department: *Bachelor of Arts- Public Administration*

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Student Learning Outcomes	Assessment Methodology	Target	Summary of Major Findings	Actions Taken to Improve Student Learning	Timeframe
SLO 1: Utilize management and leadership concepts in the process of decision making.	Method 1: <i>Organizational Behavior:</i> Week 5 Summary Quiz	90% of the students will achieve a score of 70% or better.	Spring 2016 97% Summer 2016 n/a% Fall 2016 98% Spring 2017 100% Four Period Average 98%	Outcome has been met by all assessment methods...will continue monitoring into the future.	
	Method 2: <i>Managing Human Resources:</i> Week 5 Presentation	90% of the students will be deemed as outstanding or proficient per the standardized presentation rubric included in the course curriculum.	Spring 2016 100% Summer 2016 100% Fall 2016 97% Spring 2017 100% Four Period Average 99%		
	Method 3:				

SLO 4: Explain and utilize leadership skills used in public administration	Method 1: <i>Leadership:</i> Week 3 Reflection Paper	90% of the students will achieve a score of 70% or better.	Spring 2016 Summer 2016 Fall 2016 Spring 2017 Four Period Average	100% n/a 100% n/a 100%	Outcome has been met by one assessment method...will continue monitoring into the future.
	Method 2: <i>Introduction to Public Administration:</i> Leadership Interview Assignment	90% of the students will achieve a score of 70% or better.	<i>This course has not yet been offered.</i>		
SLO 5: Apply critical thinking skills	Method 1: <i>Public Policy:</i> Signature Assignment	90% of the students will achieve a score of 70% or better.	<i>This course has not yet been offered.</i>		Data not yet available